



CAM4210
Megapixel IR Dome Indoor
Network Camera
User Manual

Release 1.2
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Chapter 1. Overview

1.1. Network Camera Introduction

The CAM4210 is professional IP network camera which uses Internet Protocol (IP) to transmit video streams and control signals over a network. Capable of operating both LANs and WANs, this network camera provides a complete budget-conscious remote surveillance solution that is ultra clear and highly integrated. The camera provides users an easy upgrade path from a traditional analog surveillance system to the new digital surveillance system in a virtual environment.

The CAM4210 is user-friendly and easy to install. Utilizing a specialized Digital Signal Processor (DSP), the network camera also provides Motion Detection and Tampering Detection. These powerful features make the CAM4210 ideal for environments that require remote surveillance or video transmission, especially small residential or business premises.

1.2. Network Camera Features

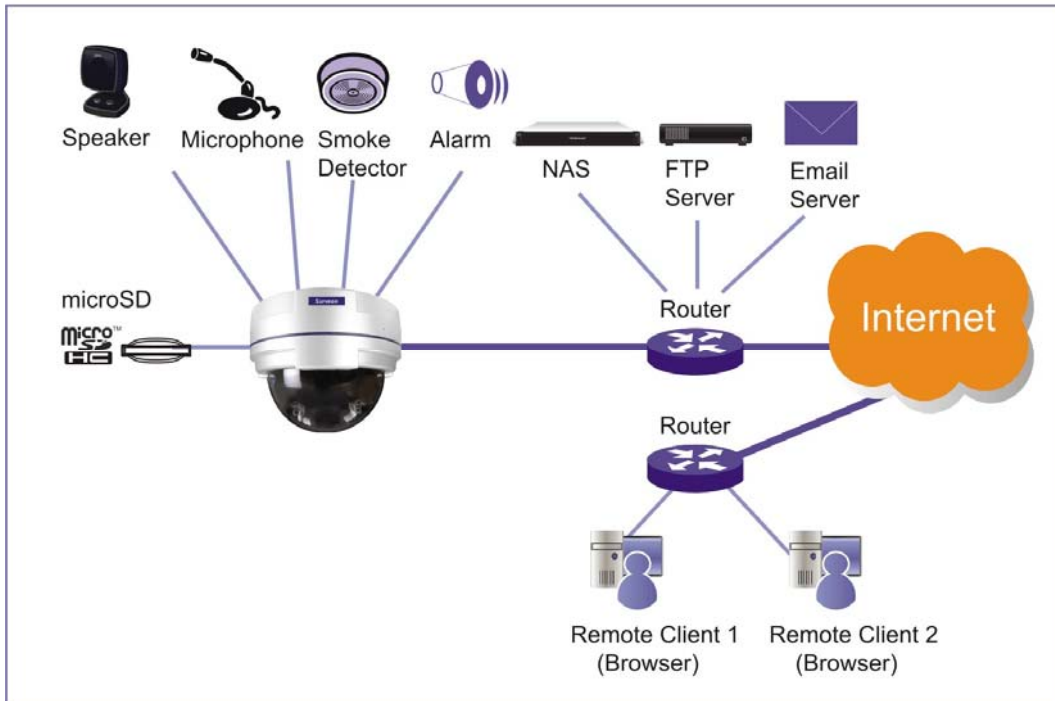
- Supports up to 8 simultaneous users
- Built-in web server to allow real-time remote surveillance and control using standard web browsers
- Built-in microSD card slot for local backup
- Supports dynamic IP, LAN, and the Internet (ADSL, Cable modem)
- Supports most network protocols including: HTTP, TCP/IP, SMTP, DDNS, DNS, DHCP, FTP, RTSP, CIFS, PPPoE
- Supports 2-way audio
- Automatically adapts image compression rate to available bandwidth
- Provides Signal loss and motion-detection alerts (adjustable area and sensitivity level)
- Supports image recording and still image capture

1.3. Network Camera Specifications

CAM4210	
Image sensor	1/3" 1.3 megapixel progressive scan CMOS
Lens	f=4.2 mm, F1.8
Viewing Angle	Diagonal:89°, Horizontal:71°, Vertical: 49.5°
Day/Night	Dual band filter
IR LED	Yes (15 m)
Min illumination	0 lux (IR LEDs on)
Iris control	N/A
Shutter time	1/5 ~ 1/15,000 s
Camera Angle Adjustment	Pan:0°~340° Tilt 30°~90°
Video compression	H.264 / MPEG-4 / MJPEG
Resolution	Up to 1280x1024
Video control	Auto Gain Control, Auto White Balance, Auto Electronic Shutter, Backlight Compensation, Image adjustment
Frame rate	15 fps at SXGA (1280 x 1024), 15 fps at HD720 (1280 x 720), 30 fps at VGA (640 x 480), 30 fps at QVGA (320 x 240)
Video stream	2 simultaneous streams at H.264, MPEG-4, and MJPEG
Bit rate	32K ~ 10Mbps, VBR, CBR
Intelligent video	Motion detection, tempering detection (blocked, redirected, defocused, or spray-painted)
Built-in MIC	Omni-directional
Audio compression	32KHz, ADPCM
Audio input	3.5mm phone jack
Audio output	3.5mm phone jack
Alarm in	2, terminal block
Alarm out	1, terminal block
AUX Power Output	12VDC 400mA

Video buffer	2 second pre-alarm 30 second post-alarm
Event action	Send snapshot or video clip by FTP or email, record to remote storage, record to local storage, trigger DO
Supported protocols	IPv4, ARP, TCP, UDP, ICMP, DHCP, NTP, DDNS, SMTP, FTP, HTTP, CIFS, PPPoE, UPnP, RTP, RTSP, RTCP, 3GPP
Ethernet	10/100 Base-T / RJ45
Local storage	microSD/SDHC card slot x 1 (Class 4/ Class 6 only)
RS-485	1 (2 pin on terminal block)
SDK	Surveon SDK 2.0
OS	Microsoft Windows XP/Vista/7
Browser	Microsoft IE 6.0 or above
Software	Surveon VMS 2.0
Temperature	Operation: -10 ~ 50 °C (14 ~ 122°F) Storage: -30 ~ 70 °C (-22 ~ 158°F)
Humidity	20% ~ 95%
Power	12VDC PoE (IEEE 802.3af) with Class 3
Power consumption	Max. 8.64W without AUX power
Dimension	ø 128.8 mm x 98.6 mm (ø 5.07" x 3.88)
Weight	Net: 620g (1.37lb.) Gross: 1290g (2.85lb.)
Certification	Safety: LVD EMC:FCC, CE

System Structure



1.4. Network Camera Hardware Installation

To install the network camera:

1. Locate a suitable spot for installation.
2. Connect the camera to a power source (adapter or PoE).
3. Connect the camera to a switch using an Ethernet cable.

Chapter 2. Connecting to the Camera

This section demonstrates how to connect to the network camera through a Web Browser, Streaming Media Player, or with a mobile device using the 3GPP Protocol.

2.1. Connecting with a Web Browser

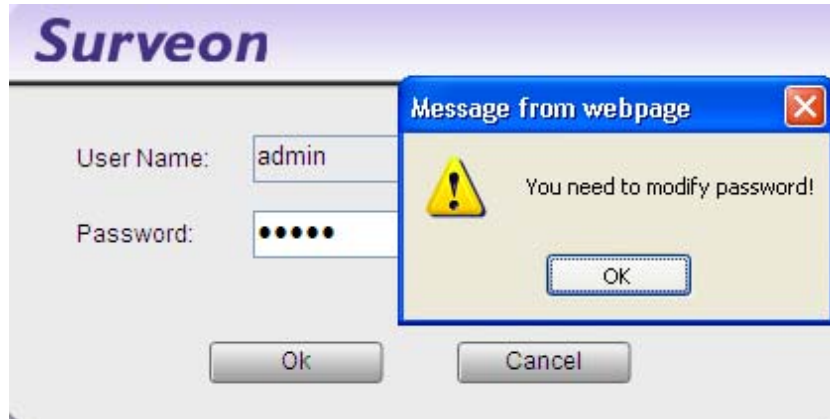
To connect to the Network Camera with a web browser:

4. Launch the web browser (Microsoft ® Internet Explorer 6.0 or higher is recommended).
5. Enter the IP address of the network camera in the address bar and press enter.
6. The camera will prompt for a user name and password. The default user name and password is admin/admin. If this is your first time accessing the camera, please read the subsections to set up a new password and/or install ActiveX, otherwise the live feed from the network camera will be displayed in your web browser.

A screenshot of a web browser window displaying the Surveon login interface. The window has a purple header bar with the 'Surveon' logo in white. Below the header, there is a light gray background. On the left side, the labels 'User Name:' and 'Password:' are displayed. To the right of 'User Name:', there is a text input field containing the text 'admin'. To the right of 'Password:', there is a password input field with six black dots. At the bottom of the dialog, there are two buttons: 'Ok' and 'Cancel'.

Changing your Password

If this is the first time that the network camera is being accessed, the camera will prompt you to change the administrator password after your first login. Click Okay



1. Click **OK** when informed of the need to change your password. This will cause a *Configure Admin Password* popup to display.

The image shows the 'Configure Admin Password' dialog box. It has a title bar with the text 'Configure Admin Password'. Inside, there is a section titled 'Admin Account'. Below this title, there are four labels with corresponding input fields: 'Name:' with the value 'Admin', 'Old password:', 'New password:', and 'Confirm new password:'. Each of the last three labels has an empty text input field next to it. At the bottom right of the dialog, there is an 'OK' button.

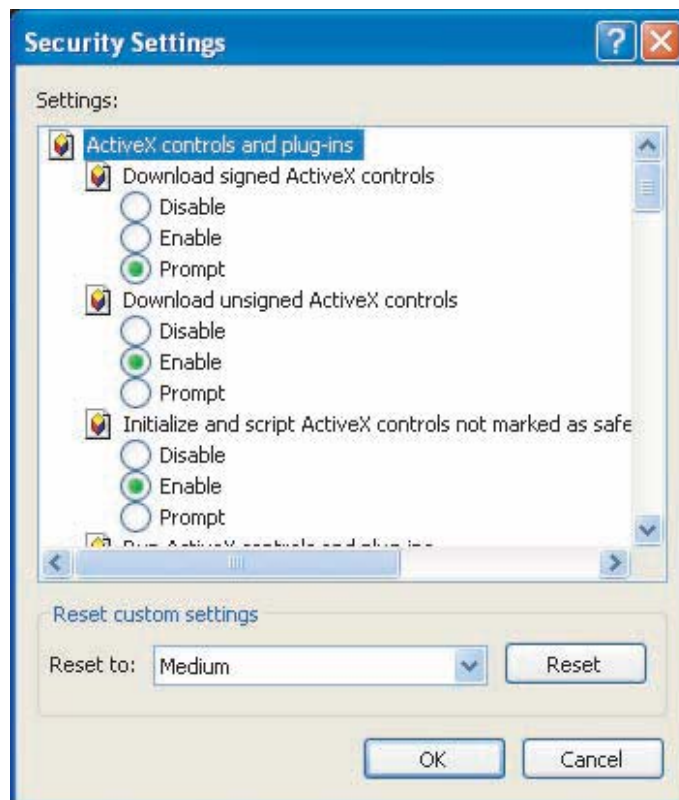
2. In the *Old password field*, fill in the old password (default is *admin*) .
3. In the *New password* and *Confirm new password* field, fill in the new password.
4. Click **OK** to change the password. If at any time you lose this password, performing a hard reset of all camera settings will restore the password back to *admin*.

Installing Active X components

You may be prompted to install ActiveX® components when accessing the network camera's Live View page; click "Yes" when prompted. You will be able to access the camera after installation is completed. This action may require administrator privileges.

If the dialog box suggest that you are not allowed to install ActiveX components, try resolving the problem using the following steps:

1. In Internet Explorer, open **Tools -> Internet Options -> Security**. Click the **Custom level** button.
2. Search for downloaded ActiveX controls and plug-ins. Select **Prompt** and click **OK**



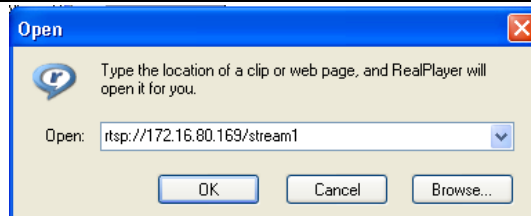
3. After installing ActiveX, go to **Tools -> Internet Options -> Trusted Websites -> Sites** and add the IP Address of the camera

2.2. Connecting with an RTSP Player

The CAM3260 supports connection through RTSP Media Players such as Real Player and QuickTime Player.

1. Launch Real Player or QuickTime Player ;
2. Select **File -> Open URL**, to open a URL dialog box.
3. Enter the camera URL in the address bar.

Note: The format for RTSP is: `rtsp://<IP Address>/<Access>`, where `<Access>` can be found at **Settings -> Network -> Port Settings -> RTSP Setting**. By default the `<Access>` value should be stream1 and stream2.



4. Click **OK**, the stream should begin playing.

2.3. Connecting with a Mobile Device

In order to access streaming video on 3GPP mobile devices, please make sure the network camera is already online and connected to the Internet. In the **IP** field under the *IP Address* section of the window, enter the IPV4 address of the IP camera.

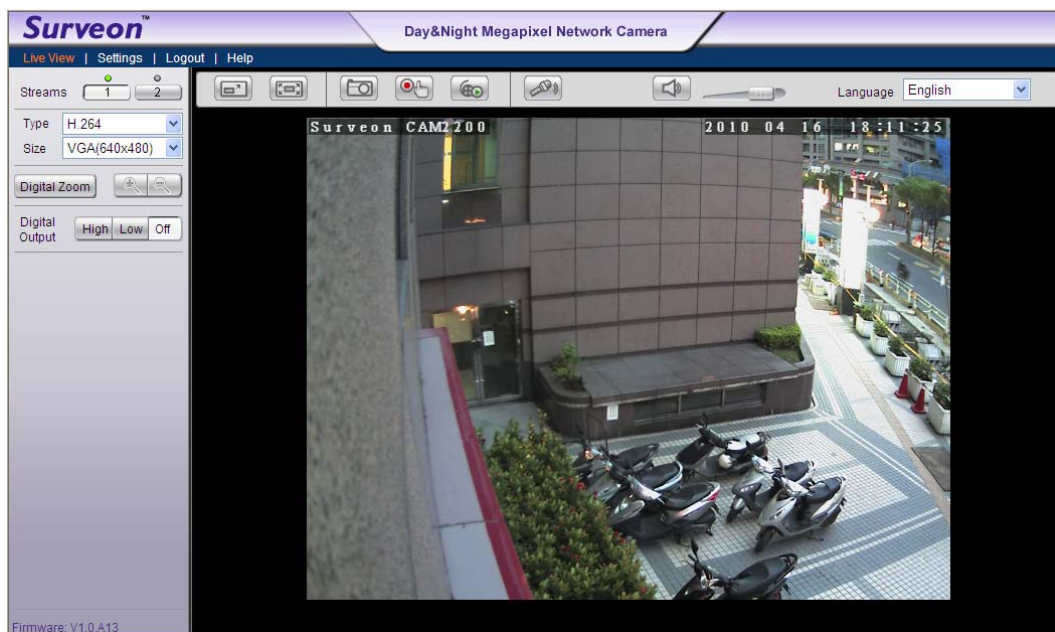
1. Change the settings under **Settings -> Video&Audio -> Stream2 Setting** to 3GPP Mode
2. Launch the RTSP Player on the 3GPP mobile device and enter the URL address for the camera. The video should start playing.

Note: The format for RTSP is: `rtsp://<IP Address>/<Access>`, where `<Access>` can be found at **Settings -> Network -> Port Settings -> RTSP Setting**. By default the `<Access>` value should be stream1 and stream2.

Chapter 3. Web Interface

3.1. Interface Layout

This section demonstrates the layout of the network camera's main interface. The 4 main areas on the interface include: Main Menu, Company Logo, Main Control, and Live Display Window.



Control Descriptions



Adjust Window Size: This feature is turned off by default; when clicked, the display window size can be adjusted manually to fit the screen. The screen size changes back to the actual image size (resolution).



Full-Screen: Turned off by default. Goes to full-screen mode when clicked; press "ESC" to return to window mode.



Image Capture: Turned off by default; when clicked, captures the current screen as an image in a new pop-up window and save it in the same folder for Manual Record. The file name is set to be "Camera Name"+yyyymmdd_hhmmss (the Camera Name can be changed from Settings -> General -> Basic Settings).



Manual Record: Turned off by default; when clicked, records the current live video. Stops recording when clicked again. The default locate for storing the recording is "C:\Surveon\Record".



Play Back: Turned off by default; goes to the Record File Management page when clicked.



Audio-In: Turned off by default; allows audio to be transmitted to the camera side. Click again to stop audio transmission.

Note: Note: Multiple users may access the live view page simultaneously and receive audio from the camera, but only one user is allowed to send audio to the camera side at once.



Mute: Turned off by default; turns off all audio when clicked, turns audio back on when clicked again.

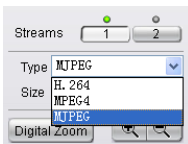


Volume: Set to the current volume of the computer; drag to adjust volume.

Language : Language Settings; default in English. Choose the preferred language by selecting from the drop-down menu (administrator only). Available languages include English, Simplified Chinese, and Traditional Chinese.



Streams : Choose Stream. Plays Stream 1 on the live view window when Stream 1 is selected , plays Stream 2 when Stream 2 is selected:



Video Format : The compression format, available in H.264, MPEG4, and MJPEG. Will only apply to the current stream (administrator only)

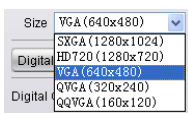
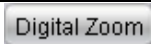


Image size (resolution): Sets the resolution of the image. 4 options are available: SXGA (1280 x 1024), HD720* (1280 x 720), VGA (640 x 480), QVGA (320 x 240). This setting will only apply to the current stream.

Note: 1280 x 720 is not recommended as the sensor's vertical output will be cropped. Surveon recommends use of SXGA (1280 x 1024) instead.



Digital Zoom: Digitally zoom in on the display when clicked. 2 options are available when clicked:



Zoom in



Zoom out



Digital Output: Turns on or off Digital Output; same as Settings -> Event Notification -> DI & DO

3.2. Settings

Camera settings may be changed by clicking on the *Settings* link located in the title bar.

General

General setting menus are found under the *General* title.

Basic Settings

Basic settings may be accessed by clicking the *Basic Settings* link under *General*. Main options include: Host Name 、 Camera Name 、 LED Indicator

Host Name: by default set to “model name + MAC address”; displays on the center of the main page.

Camera Name: by default set to “model name”; after selecting Camera Name” from **Settings -> Video & Audio -> Basic Settings**, the camera name will show on the display.

Note: Host Name and Camera Name can be letters or numbers.

LED Indicator: turns on or off the LED indicator on the camera

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

User Account

The User Account section mainly controls the account information of the users and their privileges. Available functionality includes Add, Edit and Remove User Accounts.

User Name	User Group
admin	Administrator

Maximum number of administrator/operator limited to 10

Add Edit Remove

User Login Settings

☒ Enable free access without login Ok

The system allows for 2 types of users: Administrators and Operators. Administrators have full privileges, while Operators can only access the live view page. If anonymous, or free, access is allowed, anonymous users will have the same privileges as Operators.

Adding Accounts

Clicking on “Add” will bring out the Add Account window. New accounts will be activated when all information fields are completed.

Note: User Names and Passwords can be in combinations of letters, numbers, “.”, “-”, “_”, and 4-20 characters in length, but must begin with an alphabet letter

Up to 10 accounts can be added. The “admin” account cannot be removed. Users that are logged-in cannot be edited or removed

Editing Accounts

First select an account and click “Edit”; this will bring out the Edit Account window. All information except the Account Name can be changed here.

Deleting Accounts

First select an account and click “Remove” to delete the account.

Enable Free Access Without Login

Check this option to allow anonymous access without a password.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Date & Time

The three main parts of this section include Current Date & Time, Time Zone Settings, and Time Settings.

The screenshot shows the 'Date & Time' settings page for a Surveon camera. The left sidebar contains a menu with 'General' selected, and sub-items: 'Basic Settings', 'User Account', 'Date & Time' (highlighted), 'Network', 'Video & Audio', 'PTZ', 'Recording', 'Event Notification', and 'System'. The main content area is titled 'General > Date & Time' and includes the following sections:

- Current Date&Time**: Displays 'Date: 1901-12-14' and 'Time: 05:44:45'.
- Time Zone Settings**: Features a dropdown menu for 'Time zone:' currently set to '(GMT -12:00) Eniwetok, Kwajalein'.
- Time Settings**: Contains three radio button options:
 - Synchronized with NTP server**: Includes an 'NTP server:' text box with '64.236.96.53' and an 'Update' button. A checked checkbox below reads 'Periodically synchronize clock with internet servers'.
 - Manual update**: Includes 'Date:' and 'Time:' text boxes.
 - Synchronize with computer time**: Includes 'Date:' (showing '2009-09-27') and 'Time:' (showing '12:54:48') text boxes.

At the bottom of the settings area are 'Ok' and 'Cancel' buttons.

Current Date & Time displays the current date and time of the camera.

Time Zone Settings

Time zone can be set using the dropdown menu (only selectable when synchronizing with an NTP server)

Time Settings

There are 3 ways to set the time:

Synchronized with NTP server - Synchronize with the NTP Server. Clicking on **Update** will synchronize the current time with the NTP Server. Select **Periodically synchronize clock with internet servers** to periodically synchronize with the server.

Manual update - Update the time manually.

Synchronize with computer time - Synchronizes the time with the computer's internal clock.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Network

Network Configuration

Surveon Day&Night Megapixel Network Camera

Live View | Settings | Logout | Help admin 2009-12-18 10:30:38

Network > Network Configuration

IP & DNS Settings

☐ Get IP address automatically

☒ Use fixed IP address

IP address: 192.168.5.22

Subnet mask: 255.255.255.0

Default gateway: 192.168.1.253

Primary DNS: 61.139.2.69

Secondary DNS: 119.6.6.6

PPPoE Settings

☐ Enable PPPoE

User name:

Password:

Confirm password:

DDNS Settings

☐ Enable DDNS

DDNS service:

Host name:

User name:

Password:

OK Cancel

IP & DNS Settings

Get IP address automatically - Automatically acquires IP address. If DHCP is supported and free IP is available, this option allows the camera to automatically acquire an IP address (both LAN and Internet)

Use fixed IP address - Sets a fixed IP address. Manually fill in IP address, Subnet mask, Default gateway, Primary DNS, and Secondary DNS. The network camera can be connected to the network upon completion.

PPPoE Settings

Connecting using PPPoE requires a user name and password from your ISP. Select “Enable PPPoE” and fill in valid user name and password to connect the camera to the Internet.

DDNS Settings

Connecting using Dynamic DNS requires registration on third-party websites for DDNS services. Select desired DDNS service website, check the “Enable DDNS” option, and fill in valid user name and password. You can then access the camera through the registered domain name.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Port Settings

This section includes HTTP Port Setting and RTSP Settings.

Surveon™ Day&Night Megapixel Network Camera

Live View | Settings | Logout | Help admin 2010-03-12 18:13:31

Network > Port Settings

HTTP Port Settings

HTTP port: Note: Port 8080 is reserved for liveview.

RTSP Settings

Access name for stream 1: eq. rtsp://IP address/stream1

Access name for stream 2: eq. rtsp://IP address/stream2

RTSP port: Note: RTSP port must be a valid port number.

RTP port for video: Note: RTP port for video must be a valid port number.

RTCP port for video: Note: RTCP port for video must be a valid port number.

RTP port for audio: Note: RTP port for audio must be a valid port number.

RTCP port for audio: Note: RTCP port for audio must be a valid port number.

OK Cancel

HTTP Port Settings

The port number is used to access the camera.

RTSP Settings

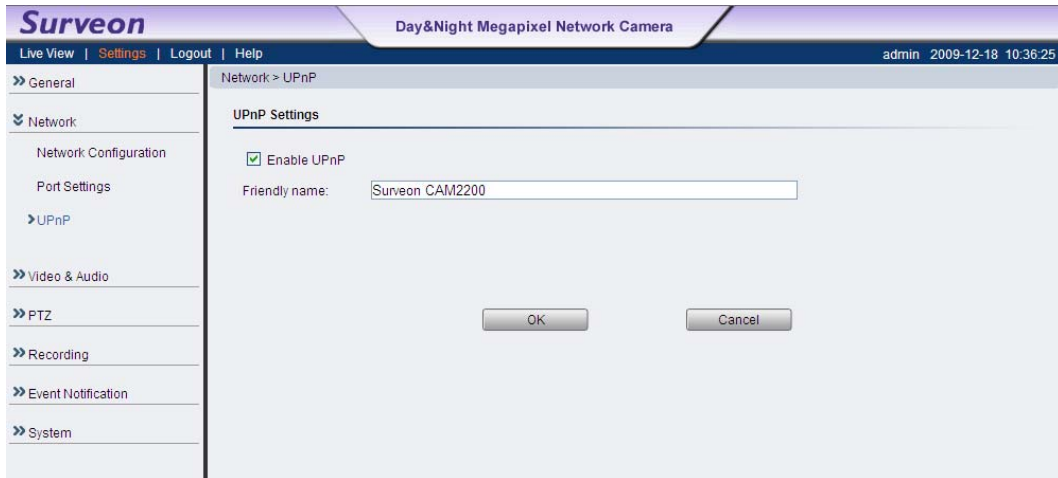
You may change the access name for stream 1, stream 2, the RTSP port number, the RTP port for video, the RTCP port for video, RTP port for audio, and RTCP port for audio.

Note: The RTP port number must be an even number. After entering the RTP port number, the RTCP port number will automatically be set to the RTP port number + 1.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

UPnP

UPnP Settings as shown in Figure 5-6 :



Check the “Enable UPnP” box and enter a correct friendly name and click “OK”. Once activated, neighboring computers can see the camera and allow direct connection when double clicked.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Note: If the computer does not support UPnP, you can change the setting by going to **Start -> Control Panel -> Add or Remove Programs**. In the Add or Remove Programs page, select **Add/Remove Windows Components**; select **Networking Services** and click **Details**. Select **UPnP** from the popup window.

Video & Audio Settings

Click on “Settings” on the top menu to access the Settings page; click on “Video & Audio” to access Video & Audio Settings page. This section includes Basic Settings, Image Appearance, Video Streams, Overlay Image, and Audio.

Basic Settings

The screenshot shows the Surveon web interface for a Day&Night Megapixel Network Camera. The top navigation bar includes 'Live View', 'Settings' (highlighted), 'Logout', and 'Help'. The user is logged in as 'admin' on '2009-12-18' at '10:37:48'. The left sidebar shows a tree view with categories like General, Network, Video & Audio (selected), PTZ, Recording, Event Notification, and System. Under 'Video & Audio', the sub-menu 'Basic Settings' is selected. The main content area is titled 'Video & Audio > Basic Settings' and contains three sections: 'Basic Settings' with 'Video orientation' options for 'Flip' and 'Mirror' (both unchecked); 'Text Overlay Settings' with checkboxes for 'Include date', 'Include time', and 'Camera name' (all checked); and 'Audio Settings' with an 'Audio' toggle set to 'On'. At the bottom are 'OK' and 'Cancel' buttons.

Basic settings

Flip and Mirror allow you to flip and mirror the video. Flip will flip the image vertically, while Mirror will flip the image horizontally. You may select both Flip and Mirror at the same time.

Text Overlay Setting

Toggles text messages displayed over the video. Include date will display the current date, Include time will display the current time, and Camera name will display the name of the camera. You can display multiple text messages at the same time (only camera name will show if the resolution is set to 160 x 120).

Audio Setting

Turns audio on or off.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Image Appearance

The screenshot shows the Surveon web interface for a Day&Night Megapixel Network Camera. The left sidebar contains navigation links: Live View, Settings, Logout, and Help. The main content area is titled 'Image Appearance Settings' and features a live video feed of an office interior. To the right of the video feed are three sliders for image adjustment: Brightness (set to 30), Saturation (set to 70), and Contrast (set to 49). Below these is the 'Advanced Settings' section, which includes a 'Flickerless' dropdown set to '60 Hz', a 'Max exposure time' dropdown set to 'Auto', and a 'Day/Night mode' section with radio buttons for 'Auto' (selected), 'Day mode', 'Night mode', and 'Schedule for day mode'. A 'Night threshold' input field is set to '220' with a range of '(0-255)'. At the bottom of the settings area are three buttons: 'OK', 'Default', and 'Cancel'.

Image Attribution

All parameters under *Image Attribution* are values ranging from (0) to (100).

Brightness - Adjusts the brightness of the image; drag the cursor to the right to brighten the image, and vice versa.

Saturation - Adjusts the saturation of the image; drag the cursor to the right to decrease the saturation, and vice versa.

Contrast - Adjusts the contrast of the image; drag the cursor to the right to decrease the contrast, and vice versa.



Sensor Configuration

The *Sensor Configuration* tabs provide the following options:

Auto white balance - turns on and off the auto white balance feature.

Backlight compensation - turns on and off the backlight compensation feature.

Auto Gain Control - turn on and off to adjust the auto gain control.

Advanced Settings

The Advanced Settings allow you to make changes to the following settings:

Flickerless - Reduces flickering caused by the difference in frequency of the system and the environment lighting. Options available in 50Hz, 60 Hz and Auto.

Max exposure time - Sets the maximum exposure time from 1/100s, 1/50s, 1/25s, 1/12.5s, and Auto.

Day/Night Mode - Settings including Auto, Day mode, Night mode, and Schedule for day mode. Under Auto mode, Night gain threshold must be set, with ranges from 0 to 255. The schedule mode requires a start and end time to be set.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Video Streams

Surveon Day&Night Megapixel Network Camera

Live View | **Settings** | Logout | Help admin 2009-10-15 11:05:44

» General
» Network
» Video & Audio
 Basic Settings
 Image Appearance
 » Video Streams
 Audio
» PTZ
» Recording
» Event Notification
» System

Video & Audio > Video Streams

Video Stream1 Settings

Video format: MJPEG
Video resolution: VGA (640 x 480)
Video frames per second: 25
Key frame interval: 90
Video quality settings
☒ Constant bit rate: 1Mbps
☐ Fixed quality: Detailed

Video Stream2 Settings

☐ Normal Mode

 ☒ 3GPP Mode

Video format: MPEG4
Video resolution: QQVGA (160 x 120)
Video frames per second: 5
Key frame interval: 10
Video quality settings
☒ Constant bit rate: 128kbps
☐ Fixed quality: Medium

Ok Cancel

Video format - The compression format for the video options include: H.264, MJPEG, MPEG4.

Video Resolution - Sets the resolution of the video output. 4 options are available: SXGA, HD720, VGA, QVGA, QQVGA.

Video frames per second - Sets the number of frames per second.

Key frame interval - Sets the period between key frames.

Video quality settings - Sets the quality of the video image, with 2 options: Constant bit rate and Fixed quality.

There are 2 modes in the Video stream2 Settings: *Normal Mode* and *3GPP Mode*. When selecting *Normal Mode*, the default setting is the same as stream1.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

When selecting *3GPP Mode*, the settings for video stream2 is shown below. None of the parameters can be changed.

Video Stream2 Settings

☐ Normal Mode
 ☒ 3GPP Mode

Video format: MPEG4

Video resolution: QQVGA (160 x 120)

Video frames per second: 5

Key frame interval: 10

Video quality settings

☒ Constant bit rate: 128kbps
 ☐ Fixed quality: Medium

Audio Settings

Surveon™ Day&Night Megapixel Network Camera

Live View | Settings | Logout | Help admin 2010-03-13 16:51:17

Video & Audio > Audio

Mute Settings

Mute: ☐ On ☒ Off

Codec settings

ADPCM bit rate: 32Kbps

OK Cancel

Mute Settings - Select On to turn on Mute or Off to turn off Mute

Codec Settings - Select ADPCM bit rate of 8, 16, 32, 48, or 64 Kbps

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Note: Only Stream 1 supports audio.

PTZ

The *PTZ* menu allows configuration of the RS-485 Control.

The screenshot shows the Surveon web interface for configuring the PTZ RS-485 Control. The left sidebar contains a menu with options: General, Network, Video & Audio, PTZ (selected), RS-485 Control (sub-selected), Recording, Event Notification, and System. The main content area is titled 'PTZ > RS-485 Control' and 'RS-485 Settings'. It includes a checkbox for 'Enable RS-485 control' which is checked. Below this are three fields: 'PTZ decoder address' with a text input containing '2', 'PTZ protocol' with a dropdown menu showing 'Pelco-D', and 'Baud rate' with a dropdown menu showing '9600'. At the bottom of the settings area are 'Ok' and 'Cancel' buttons. The top of the interface shows the Surveon logo, navigation links (Live View, Settings, Logout, Help), the camera name 'Day&Night Megapixel Network Camera', and the user 'admin' with a timestamp '2009-09-29 10:52:47'.

Select *Enable RS-485 control* to activate the service.

PTZ decoder address - The address (ID) of the PTZ decoder.

PTZ protocol - The protocol used by the PTZ (Pelco-D or Pelco-P).

Baud rate - Sets the baud rate of the PTZ: 2400, 4800, 9600, 19200, 11520.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Note: If *Enable RS-485 control* is not checked, the PTZ control panel will not show on the live view interface.

Recording

The *Recording* menu deals with recording settings and managing recorded video files.

Recording Basic Settings

The screenshot shows the Surveon web interface for a Day&Night Megapixel Network Camera. The top navigation bar includes 'Live View', 'Settings' (highlighted), 'Logout', and 'Help'. The user is logged in as 'admin' on '2010-03-12 20:52:43'. The left sidebar lists various settings categories: General, Network, Video & Audio, PTZ, Recording (selected), Event Notification, and System. Under the 'Recording' category, 'Recording Basic Settings' is selected. The main panel displays the 'Recording > Recording Basic Settings' configuration. It includes three sections: 'Memory card Recording' with a radio button for 'On' selected; 'Manual Record Setting' with a text field for 'Manual record to' containing 'C:\Surveon\Record' and a 'browse' button; and 'Event/Schedule Record Setting' with a radio button for 'microSD card' selected. 'OK' and 'Cancel' buttons are at the bottom.

Memory card recording - When *Memory card Recording* is turned ON, video will automatically be recorded onto the microSD card if the network connection is lost. When a network connection is re-established, recording will switch back to the remote destination. If this feature is turned off, there will be no recording at all when if network connection is lost.

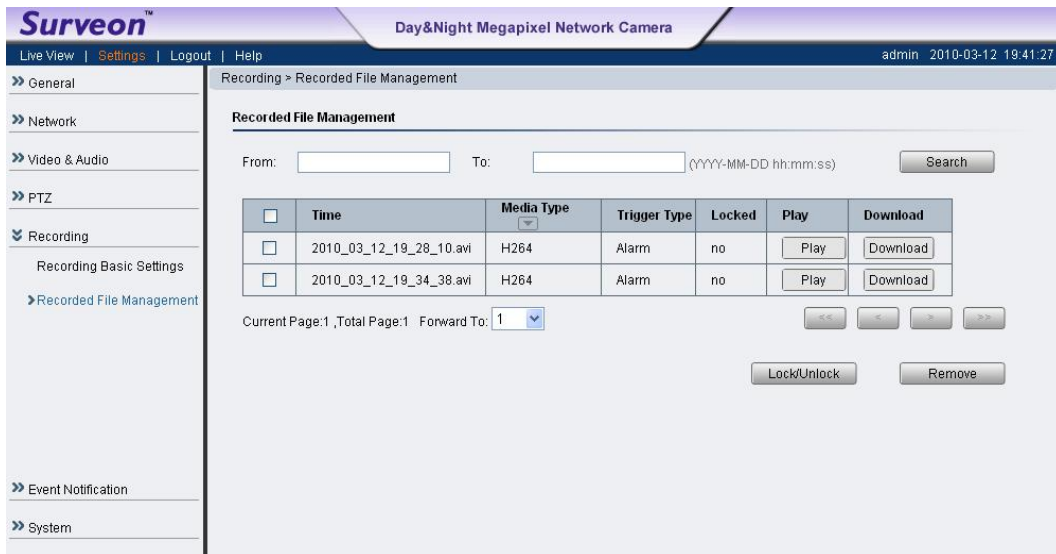
Manual Record Setting - Defines the path for manual recording.

Event Schedule Record Setting - Allows the user to set the destination for event schedule recording.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Recorded File Management

This section allows users to manage videos recorded on the microSD cards.



Download - Downloads video files. Select one or more video files and click Download; choose location to save the video file(s) onto your local PC.

Lock/Unlock - Locks/Unlocks video files. Locked files cannot be deleted. Select one or multiple video files and click **Lock/Unlock**. When a file is locked, the *Locked* status will display **yes**.

Remove - Manually deletes stored video files. Select one or more video files and click **Remove** to delete the file(s).

<< - Click to go to the first page of the recorded files list.

< - Click to go to the previous page of the recorded files list.

> - Click to go to the next page of the recorded files list.

>> - Click to go to the last page of the recorded files list.

Media Type - Click to select a compression format from the dropdown menu. The system will only display video files of the selected format on the recorded files list.

To search video files during a specific period of time, enter the begin and end time in the **From:** and **To:** fields below, and click **Search**. Note the format for time is YYYY-MM-DD hh:mm:ss.

Selecting a recorded file in the check box and clicking **Play** will play the video file. Clicking **Download** will save a copy of the video file to your local PC.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Note: The video files shown in Record File Management are files stored in the microSD card. You can also record live video by clicking the record button in the Live View screen. The default path for live video recordings is "C:\Documents and Settings\" + user+ "\My Documents\" + Model Name.

There are 3 recording options for Event notifications:

FTP or Email: Video clips will be stored onto an FTP site

Remote Storage: Video clips will be stored onto a designated location in the CIFS settings.

Local: Video clips will be stored onto the microSD card.

Event Notification

Event Notification includes the following: Event Server, Motion Detection, Tampering Detection, DI&DO and Event Settings.

Event Server

Surveon Day&Night Megapixel Network Camera

Live View | **Settings** | Logout | Help admin 2009-09-29 17:54:58

Event Notification > Event Server

Email Settings

Sender email address: eg.template@intrefont.com

Recipient email address: eg.template@intrefont.com

Server address:

User name:

Password:

Server port:

FTP Settings

Server address:

Server port:

User name:

Password:

FTP folder name:

NAS Settings

Server address: 172.16.80.149

User name: root

Password: ●●●●

Folder name: /pool/Volume01

Email Settings

Sender email Address - email address of the sender of notification emails.

Recipient email address - email address of the receiver of notification emails. Only one email address can be entered.

Server address - the address of the email server, can be an IP address.

User Name - the user name of the email account.

Password - the password of the email account.

Server Port - the port of the email server.

Test - Click this button to send a test email. Emails will only be sent if all parameters are entered correctly.

FTP Settings

Server Address - the address of the FTP server.

Server Port - the port number of the FTP server; default is 21.

User Name - the user name of the FTP account.

Password - the password of the FTP account.

FTP folder name - the name of the folder on the FTP site which video files will be stored in.

NAS Settings

Server Address - the address of the NAS server.

User Name - the user name of the NAS account.

Password - the password of the NAS account.

Folder name - the name CIFS account folder on the server.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

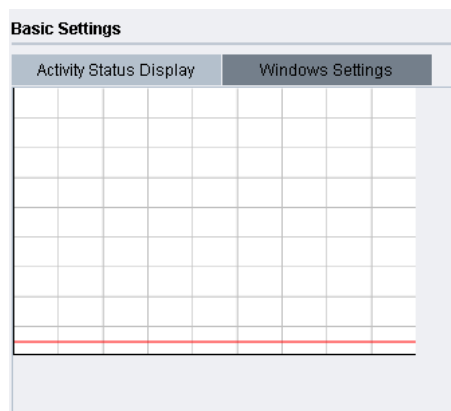
Motion Detection

Motion detection is activated by checking the **Enable motion detection** box.



The video displaying on the *Event Notification Settings* window is the live streaming video. The active curve chart is displayed in the *Active Status Display* tab under *Basic Settings*. Setup for windows is done in the *Windows Settings* tab.

The Activity Status Display shows the amount of motion detected in a selected window:



The Windows Settings interface is as follows:

A maximum of 3 motion detection windows can be added in Windows Settings page by clicking **New**. Enter the following parameters:

Window name - the name of the motion detection window.

Trigger interval - the time interval between motion triggers. Options available from the drop down menu are: 200MS, 400MS, 800MS, and 1000MS.

Trigger threshold - the threshold of motion triggers; ranges from 0 to 100.

Sensitivity - The sensitivity of the motion triggers; ranges from 0 to 100.

Click **Save** to save all settings. Settings of existing windows can also be changed by selecting the window and changing the settings. To delete a window, select a window in and click **Remove**.

By default, the *Motion Detection Active In:* setting is **Auto**. You can also change it to **Schedule** to manually change the motion detection settings.

Select the days of the week that Motion Detection is active by checking the corresponding boxes, and fill in a start time and end time for motion detection in the **From:** and **To:** boxes.

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Tampering Detection

The Tampering Detection Parameters include:

Tampering detection - turns on or off Tampering Detection.

Trigger threshold - sets the trigger threshold of Tampering Detection; ranges from 0 to 100.

Sensitivity - sets the sensitivity of Tampering Detection; ranges from 0 to 100.

When Tampering Detection is turned on, associated settings can be changed under Event Settings. For example, if Record or Email is set for Tampering Detection, the system will automatically record or email when tampering is detected.

Interval - sets the

Duration - sets the

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

DI & DO

Surveon Day&Night Megapixel Network Camera

Live View | Settings | Logout | Help admin 2009-10-15 15:59:21

Event Notification > DI & DO

DI & DO Settings

Port	Normal Stage	Current Stage	Trigger
Input1	Normal open	Normal open	Trigger
Input2	Normal open	Normal open	Trigger
Output	On	On	

Ok Cancel

The Back Panel of the Camera contains the following:

- 1 DO Out Port
- 2 DI In Ports
- +12V Power Port
- Ground

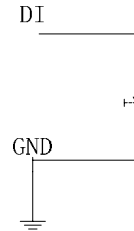
DI/DO is used as part of Event Triggering.

DO - When motion/event/tampering is detected or when scheduled events occur, DO can send out High or Low voltage to trigger external circuits connected.

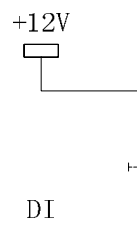
DI - Connects to external circuits and receives a High or Low voltage, and signals the cameras of a DI input.

Input 1 and Input 2 correspond to DI1 and DI2 outputs, with the following 3 conditions:

- Normal Open: DI requires a Low voltage input, with the following configuration



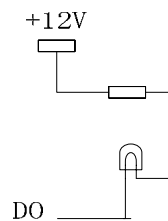
- Normal Close: DI requires a High voltage input, with the following configuration



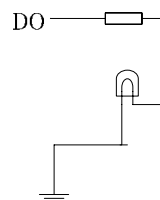
- Off: DI inputs are closed at all times. The camera will not respond to any input signals.

Output corresponds to DO output, with the following 2 conditions:

- On: DO output is turned on; with outputs in either High or Low voltage depending on the settings under Event Rules. Please refer to Event Rules for more details.



DO output low



DO output high

- Off: Closes DO outputs; no signals will be sent out.

Conditions for DI Trigger DO can be set under Event Rules; please refer to *Event Rules* for more details.

Event Settings

Surveon Day&Night Megapixel Network Camera

Live View | Settings | Logout | Help admin 2009-10-17 11:13:55

Event Notification > Event Settings

Event List

Name	Enable	Type	Actions
Motion	no	Motion detection	Record
Diskfull	no	Disk full	Record

Add Edit Remove

Schedule List

Name	Enable	Condition	Actions
------	--------	-----------	---------

Add Edit Remove

Event Settings include *Event List* and *Schedule List*.

By clicking **Add** under *Event List* or *Schedule List* you can add new conditions for Event triggering. Choosing an event and clicking **Edit** will allow you to edit the conditions, while clicking **Remove** will delete the event.

Surveon Day&Night Megapixel Network Camera

Live View | Settings | Logout | Help admin 2010-04-16 18:40:19

Event Notification > Event Settings > Add Triggered Events

General

Name :

Set min. time interval between triggers : (max 23:59:59)

Enable Triggering By

☒ Always

☐ Recurrence pattern

☐ Never

Triggered By

☐ Motion detection

☐ On boot

☐ Video loss & Tampering detection

☐ Disk full

☐ DI sensor

Trigger Actions

Streams :

☐ Email

☐ FTP

☐ Record

☐ Trigger DO

General

Name - Specifies the name of the Event.

Minimum time interval between triggers - (Event List only) The time frame in which a subsequent trigger of the same event will be ignored (maximum 23:59:59).

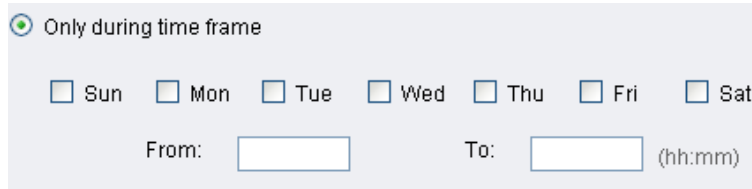
Set Time Interval - (Scheduled List only) The time when this event will be triggered.

Respond to Trigger

This specifies the frequency of trigger response. 3 options are available:

Always - The default setting; triggers event when triggering conditions are met.

Only during time frame - enables triggering only during specified time period.



Select the days of the week that the trigger is active by checking the corresponding boxes, and fill in a start time and end time for motion detection in the **From:** and **To:** boxes.

Never - will never trigger events under any condition.

Triggered By

Select the conditions that would trigger the Event; Multiple conditions can be set at once. Available options include:

Motion Detection - trigger when motion is detected.

On Boot - trigger when camera reboots.

Video Loss & Tampering Detection - trigger when video signal is lost or tampering is detected.

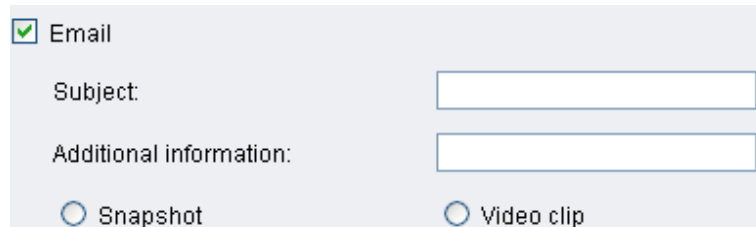
Disk Full - trigger when disk is full.

DI Sensor - trigger when DI occurs.

When Triggered

This section specifies the actions to take when conditions in Triggered By are met; options are:

Email - emails notifications to specified email address. If this is chosen, fill in the following



The screenshot shows a configuration panel for the 'Email' action. At the top, there is a checkbox labeled 'Email' which is checked. Below it, there are two text input fields: one labeled 'Subject:' and another labeled 'Additional information:'. At the bottom, there are two radio buttons: 'Snapshot' and 'Video clip', both of which are currently unselected.

- **Subject** - the subject line of the email.
- **Additional information** - the content of the email.
- **Snapshot/Video Clip** - Choose to send a snapshot or video file 35 seconds in length (5 seconds before and 30 seconds after the trigger). Files are sent as attachments.

FTP - uploads snapshot or video clip to specified FTP location. If this is chosen select either to send a snapshot or video file 35 seconds in length (5 seconds before and 30 seconds after the trigger).

Record - Records video to the server CIFS setting or microSD card when triggered. The Video clip stored on both remote storage server and local storage is a video file 35 seconds in length (5 seconds before and 30 seconds after the trigger)

Click **OK** to save or **Cancel** to abort the changes before you leave the page.

Trigger DO - sends out DO when triggered.

Note: Note: When editing or deleting a rule that is being used but not being triggered, the rule will not be in effect after edition/deletion. If the rule is being used and being triggered, the changes will be applied after the action is over.

System

microSD Card Management

The screenshot displays the Surveon web interface for a Day&Night Megapixel Network Camera. The top navigation bar includes 'Live View', 'Settings', 'Logout', and 'Help'. The user is logged in as 'admin' on '2009-10-17 13:50:30'. The left sidebar shows a menu with 'General', 'Network', 'Video & Audio', 'PTZ', 'Recording', 'Event Notification', and 'System'. Under 'System', 'MicroSD Card Management' is selected. The main content area is titled 'System > MicroSD Card Management' and contains two sections: 'Basic Settings' and 'MicroSD Card Management'. In 'Basic Settings', the MicroSD card status is 'ready', total size is '1902M', free size is '356M', and used size is '1546M'. The usage percentage is '81.28%'. There is a 'Format microSD card' section with a password input field and a 'Format' button. The 'MicroSD Card Management' section includes 'Available recording time' (set to 'On'), 'Recycle storage settings' (set to 'On'), and a checkbox for 'Enable automatic disk cleanup' which is checked, with a 'Max duration for' input field set to '100' days. At the bottom are 'Ok' and 'Cancel' buttons.

Basic Settings

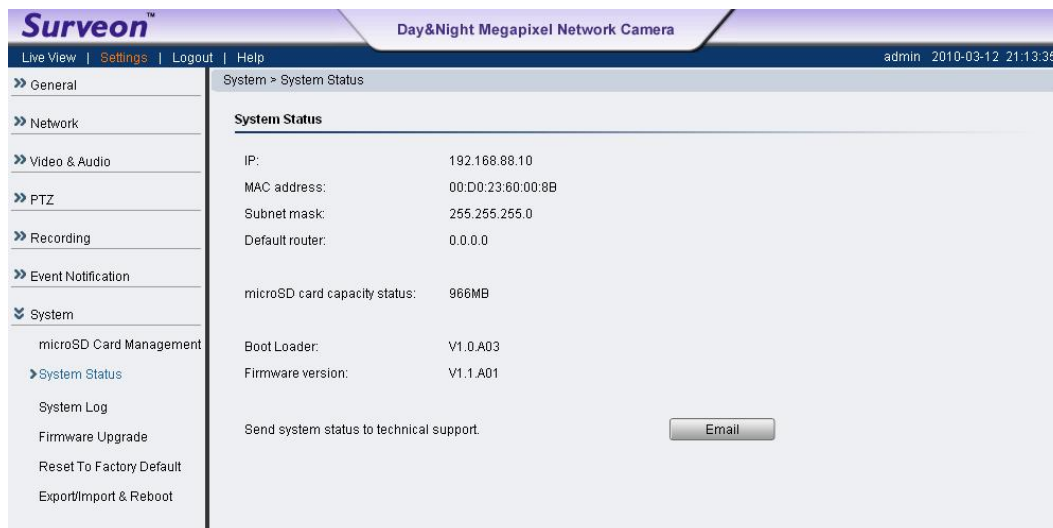
Basic Settings shows the status of the current microSD card. Enter the administrator password and click **Format** to format the microSD card.

MicroSD Card Management

MicroSD Card Management calculates how much time for recording. Users may also set recycle storage settings here. Setting **Recycle storage settings** to **On** will clear the microSD card once it is full. You can also set the number of days which the system automatically clears the contents of the microSD card by setting the number of days in the **Enable automatic disk cleanup Max duration for ____ days** section. (Maximum of 100 days; locked files will not be cleared).

System Status

This Section displays the status of the system, including IP Address, MAC address, Subnet Mask, Default Router, microSD Card Capacity Status, Boot Loader and Firmware versions.



Clicking on **Email** will send the system status information out as an email.

System log

This section provides a log for all system-related entries. The log lists all visiting information, as well as changes to camera settings (both successful and unsuccessful). The information is very useful, as it provides all traces of any access to the system and the cameras, in order to provide evidence and information for analysis and diagnoses.

The screenshot shows the Surveon web interface for a 'Day&Night Megapixel Network Camera'. The top navigation bar includes 'Live View', 'Settings', 'Logout', and 'Help'. The left sidebar lists various system settings: General, Network, Video & Audio, PTZ, Recording, Event Notification, and System. The main content area is titled 'System > System Log' and displays a 'Log List' with a scrollable text area containing system logs. At the bottom right of the log list are 'Email' and 'Download' buttons.

```

Dec 19 23:30:16: STREAM:Client IP 192.168.88.1 disconnect video stream 0
Dec 19 23:30:12: STREAM:Client IP 192.168.88.1 connect video stream 0
Dec 19 23:30:11: UI:user admin login success, return 0
Dec 19 23:30:03: system:ntp syn time :fail
Dec 19 23:30:03: system:libntp.so synntpserver() syn time fail ! time
server:64.236.96.53
Dec 19 23:30:03: STREAM:Client IP 192.168.88.1 disconnect video stream 0
Dec 19 23:29:58: STREAM:Client IP 192.168.88.1 connect video stream 0
Dec 19 23:29:43: system:ntp syn time :fail
Dec 19 23:29:43: system:libntp.so synntpserver() syn time fail ! time
server:64.236.96.53
Dec 19 23:29:23: system:ntp syn time :fail
Dec 19 23:29:23: system:libntp.so synntpserver() syn time fail ! time
server:64.236.96.53
Dec 19 23:29:03: system:ntp syn time :fail
Dec 19 23:29:03: system:libntp.so synntpserver() syn time fail ! time
server:64.236.96.53
Dec 19 23:28:43: system:ntp syn time :fail
Dec 19 23:28:43: system:libntp.so synntpserver() syn time fail ! time
server:64.236.96.53
Dec 19 23:28:23: system:ntp syn time :fail
Dec 19 23:28:23: system:libntp.so synntpserver() syn time fail ! time
server:64.236.96.53
Dec 19 23:28:03: system:ntp syn time :fail
Dec 19 23:28:03: system:libntp.so synntpserver() syn time fail ! time
server:64.236.96.53
Dec 19 23:27:56: STREAM:Network link on ...!

Dec 19 23:27:56: event: net link up
Dec 19 23:27:56: system:ntp syn time :fail
  
```

Note: Send system Log to technical support.

Email Download

Log List

Log List shows all logs; clicking **Email** will send the log out as an email; clicking **Download** will download the log to the local PC.

Firmware Upgrade

There are 2 ways to upgrade the firmware:

- Upgrading through firmware stored locally on a PC
- Upgrading through firmware stored in a microSD card

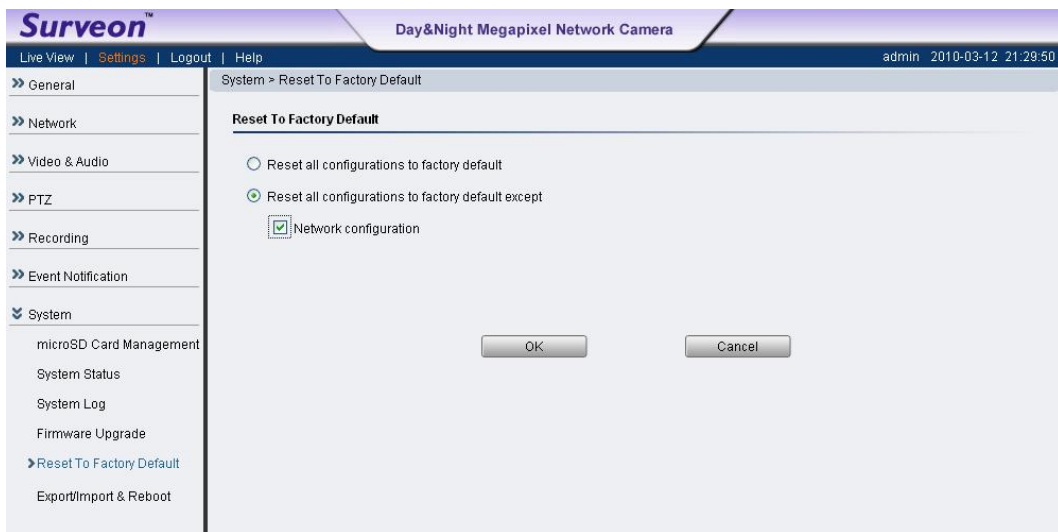
If upgrading through firmware stored locally, enter the path of the file in the provided field or click **Browse** to find the file.

The screenshot shows the Surveon web interface for a Day&Night Megapixel Network Camera. The left sidebar contains a menu with the following items: General, Network, Video & Audio, PTZ, Recording, Event Notification, System (selected), microSD Card Management, System Status, System Log, Firmware Upgrade (selected), Reset To Factory Default, and Export/Import & Reboot. The main content area is titled 'System > Firmware Upgrade'. It contains two sections: 'Firmware Upgrade' and 'Configuration upgrade'. In the 'Firmware Upgrade' section, there are two radio buttons: 'Specify the firmware to upgrade:' (selected) and 'microSD card (slot 1) (Path:microSD Card1\xxxxfw.bin)'. The 'Specify the firmware to upgrade:' option has a text input field and a 'Browse' button. In the 'Configuration upgrade' section, there are two radio buttons: 'Keep customized configuration' (selected) and 'Upgrade all configurations'. At the bottom of the page, there are 'Upgrade' and 'Cancel' buttons.

Select **Keep customized configuration** to keep current configuration settings, or **Upgrade all configurations** to clear all settings back to factory defaults.

Click **Upgrade** to start the upgrade. Upon completion of firmware upgrade, the system will prompt to reboot. During the firmware upgrade, the LED indicator in front of the camera will show steady amber. When the LED indicator turns green, the firmware upgrade is complete. Click **Cancel** to exit without upgrading.

Reset to Factory Default



There are 2 types of reset. You can either reset all settings and configurations, or you can choose to keep the Network configuration, and reset all other settings and configurations. Click **OK** after choosing a reset option to perform a reset.

Alternately, you may press the “Reset” button on the bottom of the camera to perform a complete reset of the camera. To reset the camera by pressing the “Reset” button on the bottom of the camera, press and hold the “Reset” button for 3 seconds. During this time, the LED indicator in front of the camera will blink in red.

Export/Import & Reboot

The screenshot displays the Surveon web interface for a Day&Night Megapixel Network Camera. The top navigation bar includes 'Live View', 'Settings', 'Logout', and 'Help'. The user is logged in as 'admin' on '2009-10-17 14:53:26'. The left sidebar shows a menu with categories: General, Network, Video & Audio, PTZ, Recording, Event Notification, and System. The 'System' category is expanded, showing options like MicroSD Card Management, System Status, System Log, Firmware Upgrade, Reset To Factory Default, and 'Export/Import & Reboot' (which is selected). The main content area is titled 'System > Export/Import & Reboot' and contains the following options:

- Restart the IP camera:** An 'Apply' button.
- Export configuration:** An 'Export' button.
- Import configuration:** A text input field, a 'Browse...' button, and an 'Apply' button.

This section allows you to restart the camera, as well as export and import camera configuration details.

Restart the network camera - Reset the camera settings by clicking **Apply**.

Export Configuration - Export the camera's settings and configurations by clicking **Export**.

Import Configuration - Imports previously exported camera settings. The field should contain the path for the camera configuration file. Click **Browse**: to browse your PC for the configuration file. Click **Apply** to import the settings.